

**The Old School
Crathorne
Yarm
North Yorkshire
TS15 0BA**

The Manager
Collins Coaches Ltd
The Coach Centre
Unit 6
Waterside Trading Centre
Trumpers Way
Hanwell
W7 2QD

1st July 2009

Dear Sir

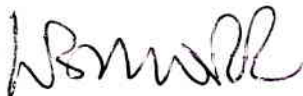
I write to express our thanks for the excellent service we received from your company when we hired a coach on 22nd June for our son's wedding. Being from "out-of-town", making the arrangements was not easy and I relied heavily on the internet. I believe I was fortunate to find your company.

The enquiry and quotation systems were straightforward and gave confidence that the service would be delivered on the day. In comparison with some of your larger competitors, you were very competitive.

Finally, the driver Colin was extremely helpful and pleasant and I would be grateful if you would pass on our thanks to him.

We had an excellent day, facilitated by "the bus". Thank you.

Yours sincerely



Dr W S M Orr